

Roll No. ....

Exam Code : J-19

Subject Code—0321

**M.B.A. EXAMINATION**

(Fourth Semester)

(Batch 2018 Onwards for Lateral Entry)

ORGANIZATIONAL CHANGE AND  
INTERVENTION STRATEGIES

(Common with P.G. Diploma in  
Human Resource Management)

OBH-413

*Time : 3 Hours*

*Maximum Marks : 70*

**Note :** Attempt *Five* questions in all by attempt *one* question from each Unit. Q. No. **1** is compulsory.

**1.** Write short notes on the following :

- (a) Sensitivity training
- (b) MBO

(2-70-20-0519) J-0321

**P.T.O.**

- (c) Cross Functional Teams
- (d) Ethical Culture
- (e) Beliefs in OD
- (f) Corporate Culture
- (g) Change Agents. **2×7=14**

### **Unit I**

- 2. Distinguish between organisational change and management change. Explain the steps of organisational change. **14**
- 3. Discuss in detail the managerial approaches for implementaing changes. **14**

### **Unit II**

- 4. What is change management ? Explain the factors responsible for change management in present environment. **14**
- 5. Write a detailed note on organisational diagnosis. **14**

### **Unit III**

- 6. What do you mean by organisational development ? Discuss in detail the OD interventions. **14**
- 7. Explain OD skills, values and assumptions in detail. **14**

### **Unit IV**

- 8. What is Organisational Culture ? How does a strong culture affect organisational efforts to improve diversity ? **14**
- 9. Write a detailed note on emerging trends in organisational culture. **14**